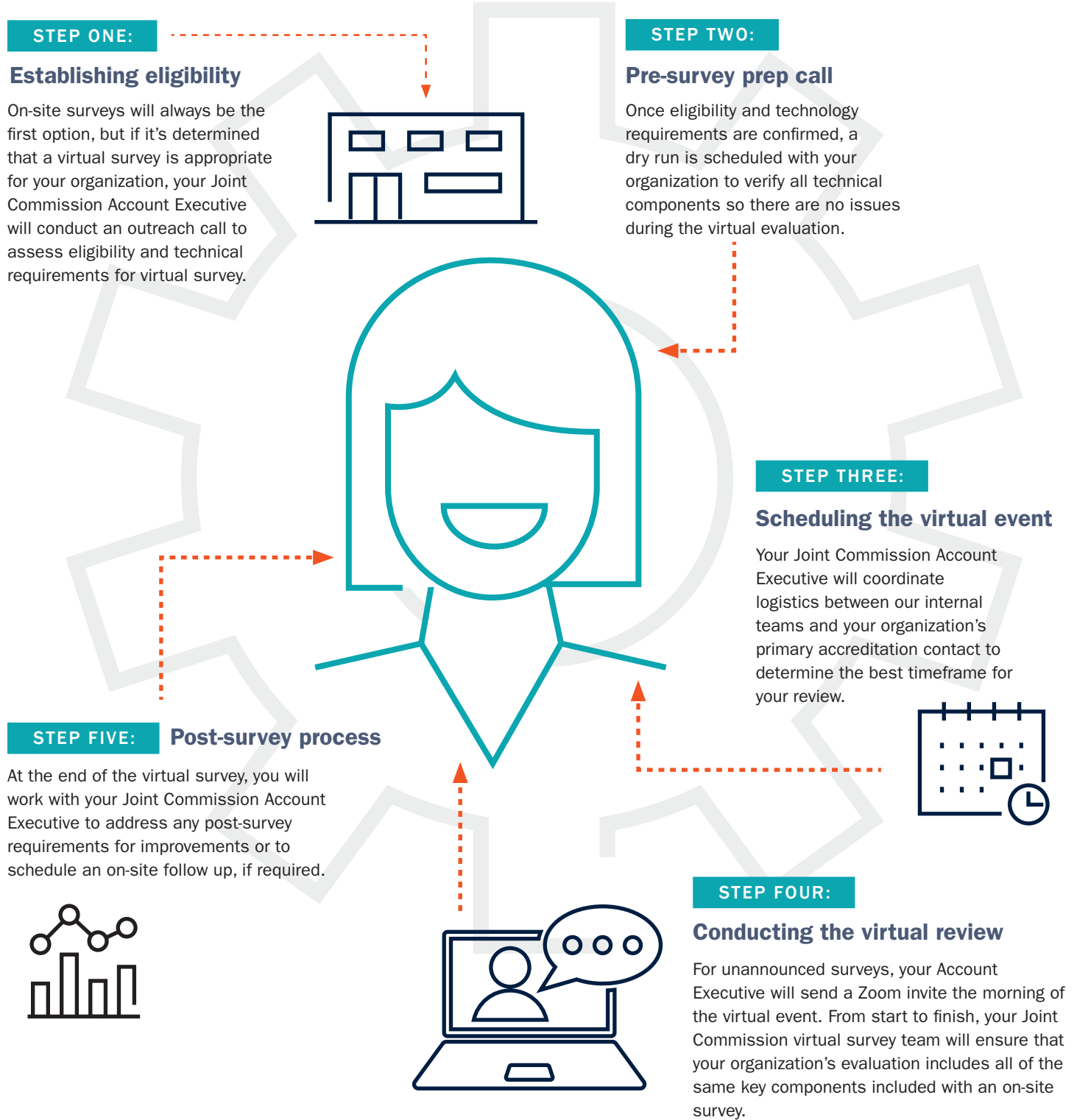


# Virtual Survey Framework: Our new approach to Ambulatory Care surveys

In addition to updating our on-site survey protocols, we've implemented a virtual survey process for organizations where in-person reviews are not a viable option.



## The meaningful accreditation experience you expect, delivered differently. Here's how...

- Surveyors seamlessly facilitate the virtual event while providing the highest level of knowledge and expertise
- The virtual survey process is tailored to address the unique differences between an on-site review and one that's performed on Zoom



- Screen sharing allows participants to clearly identify and understand opportunities for improvement
- The virtual survey model allows greater organization participation than would be possible under current social distancing protocols